

Linda Volansky

Customer Service & Administrative Support Specialist

Contact Linda

Office: 724.704.7100

lvolansky
@gilbertsrisksolutions.com

Sharon, PA

30 East State Street,
Sharon, PA 16146

Titles & Credentials

- Customer Service Specialist
- Certified & Bonded Notary
- Dynamics of Service Certificate Recipient

Industries & Practices

- Customer Service
- Administrative Support
- Commission Processing
- Agency Operations
- Insurance Support Services

Overview

Linda Volansky is a customer service and administrative support professional who serves as one of the first points of contact for clients, company representatives, and visitors to Gilbert's Risk Solutions. Her responsibilities include answering phones, greeting customers, processing incoming and outgoing mail, entering commissions, processing customer payments and commission checks, and providing support to both the Personal Lines and Commercial Lines departments.

She has been a member of the Gilbert's Risk Solutions team for 26 years. Throughout her time with the agency, she has played an important role in supporting daily operations while providing exceptional service to clients and business partners. Her friendly approach and willingness to assist wherever needed have made her a valued resource throughout the organization.

Prior to joining Gilbert's Risk Solutions, Linda spent 14 years working at the front desk of a local law firm. This experience helped her develop strong customer service, communication, and organizational skills that continue to benefit her in her role today.

One primary area of expertise is her customer service skills. She takes pride in helping clients, supporting fellow team members, and ensuring important administrative processes are handled accurately and efficiently. Her broad range of responsibilities allows her to contribute to many aspects of the agency's day-to-day operations.

Linda is a Certified and Bonded Notary and earned a Dynamics of Service Certificate from The National Alliance for Insurance Education & Research in 2009. These accomplishments reflect her commitment to professional development and providing excellent service to clients and colleagues alike.

She resides in Sharpsville, Pennsylvania and comes from a family of nine. Outside of work, she enjoys walking, going to the gym, thrift shopping, fishing, kayaking, and spending time with her family.