

Jessica Coup

Commercial Account Manager

Contact Jessica

Office: 724.704.7043

jcoup
@gilbertsrisksolutions.com

Sharon, PA

30 East State Street,
Sharon, PA 16146

Titles & Credentials

Certified Insurance Service Representative (CISR)
Licensed Real Estate Agent

Industries & Practices

- Commercial Lines Insurance
- Manufacturing
- Account Management
- Insurance Service & Administration

Education

Penn State University -
- Graduated in 2008

Professional Affiliations

- Sharpsville Wrestling Board Member

Overview

Jessica Coup is an Account Manager with more than nine years of insurance industry experience. In her role, she works closely with clients and insurance carriers to manage accounts from beginning to end, ensuring that all aspects of the service process are handled accurately and efficiently. Her commitment to responsive service and attention to detail helps clients navigate the complexities of commercial insurance while maintaining smooth day-to-day account management.

Jessica joined Gilbert's Risk Solutions in 2021 and has spent the past five and a half years serving clients as an Account Manager. Prior to joining Gilbert's, she worked for another insurance agency for four years, building a strong foundation in commercial insurance operations and client service.

Throughout her career, Jessica has developed experience across a wide range of commercial insurance coverages and industries. While she works with many different types of businesses, she has particular experience serving manufacturing clients and supporting the diverse insurance needs of commercial organizations.

One of Jessica's notable professional accomplishments was earning the Certified Insurance Service Representative (CISR) designation. This achievement reflects her commitment to professional development and continued excellence in insurance service and account management.

Jessica attended Penn State University and graduated in 2008. Her educational background, combined with years of industry experience, contributes to her client-focused approach and strong relationship-building skills

In addition to her insurance career, Jessica is a licensed real estate agent. She also serves on the Sharpsville Wrestling Board, supporting local athletics and community involvement. Outside of work, she enjoys traveling, spending time with family and friends, and values the relationships that make life's experiences meaningful.