

April Shingledecker

Claims Coordinator

Contact April

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Sharon, PA

30 East State Street,
Sharon, PA 16146

Titles & Credentials

- CISR (Certified Insurance Service Representative)
- Licensed Insurance Professional
- Notary Public

Industries & Practices

- Commercial Lines Insurance
- Claims Management
- Workers' Compensation
- Client Service & Claims Advocacy

Education

Penn State Shenango -

- Completed collegiate coursework

Overview

April Shingledecker is a Claims Coordinator with more than 26 years of insurance industry experience. She specializes in claims handling and workers' compensation and serves as a trusted resource for clients throughout the claims process. April files claims on behalf of insureds, monitors claims through resolution, and provides ongoing communication and support to ensure clients remain informed every step of the way.

April began her career with Gilbert's Risk Solutions in June 1997 as a Commercial Lines Assistant. In 2006, when Synergy Comp Insurance Company was formed, she transitioned into a workers' compensation claims adjuster role, gaining valuable firsthand experience in claims administration and management. After returning to Gilbert's in 2009, she continued to build upon that expertise and has remained a dedicated member of the organization ever since.

Throughout her career, April has focused on helping clients navigate the often-complex claims process while providing exceptional service and support. Her extensive experience in workers' compensation and commercial insurance allows her to assist clients with efficiency, accuracy, and compassion during challenging situations.

April's commitment to professional development is reflected in her accomplishments, including earning her insurance license in 2012, obtaining the Certified Insurance Service Representative (CISR) designation in 2014, and becoming a Notary Public in 2016. In 2019, she earned the Workers' Compensation Foundations Certificate from Eastern Alliance, further strengthening her expertise in workers' compensation claims management.

Outside of work, April enjoys scrapbooking, reading, and cross-stitching. She is known for her positive attitude and enthusiasm for dancing whenever she hears a favorite song. Guided by the Golden Rule, April is passionate about serving others and believes in treating people with kindness, respect, and compassion.